

GAUTENG PROVINCE

HUMAN SETTLEMENTS
REPUBLIC OF SOUTH AFRICA

INTERNAL MEMO

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Ref:

**TO : DANIEL NGOAKO MOLOKOMME
ACTING HEAD OF DEPARTMENT**

**FROM : MOTJATJI MANONG
CHIEF DIRECTOR: HUMAN CAPITAL AND CORPORATE
MANAGEMENT SERVICES**

DATE : 26 OCTOBER 2016

SUBJECT : ANNUAL CITIZENS' REPORT: 2015/2016

1. PURPOSE

To request the approval of the Head of Department on the Gauteng Department of Human Settlements Citizen's report.

2. BACKGROUND

The Gauteng Provincial Government (GPG) recognizes the Annual Citizen's report as an important tool in promoting Openness and Transparency in the Province. It advocates that all Departments, public entities and government offices publish one annually to build confidence and trust between the Departments and the public they serve. It is the requirement from Office of the Premier that all the Departments should develop Citizens' reports and publicize them as widely as possible.

Section 195 (g) of the Constitution of the Republic of South Africa, No. 108 of 1996, states that, "transparency must be fostered by providing the public with timely, accessible and accurate information". The White Paper on the Transformation of Public Service Delivery (Batho Pele) further requires that "Citizens be told how national and provincial departments are run, how much they cost and who is in charge". Citizen's report is not a substitute for the Department's Annual Report.

Attached please find the Citizen's report drafted by the Organisational Efficiency Directorate. The information has been abstracted from the 2015/2016

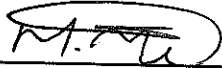
3. RECOMMENDATIONS

The following is recommended:

2.1 The 2015/2016 Department of Human Settlements Citizens' Report be approved and be publicized as widely as possible.

2.2 Please refer to the attached document of Citizens Report for a signature.

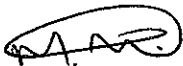
Kind Regards



MS MBALI MBATHA
DIRECTOR: ORGANISATIONAL EFFICIENCY

DATE: 02/11/2016.

RECOMMENDED	<input checked="" type="checkbox"/>	NOT RECOMMENDED	<input type="checkbox"/>
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MS MOTJATJI MANONG
CHIEF DIRECTOR: HCM & CORPORATE MANAGEMENT SERVICES

DATE: 08/11/2016.

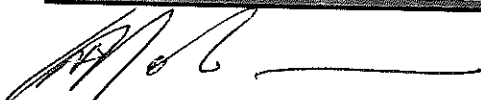
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MR. JOSEPH ZULU
DDG: CORPORATE SERVICES

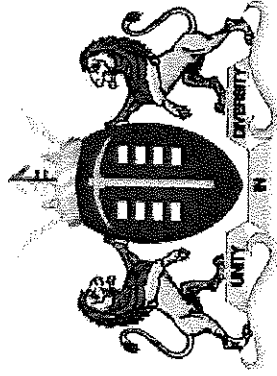
DATE: 10/11/2016

APPROVED	<input checked="" type="checkbox"/>	NOT APPROVED	<input type="checkbox"/>
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MR DANIEL NGOAKO MOLOKOMME
ACTING HEAD OF DEPARTMENT

DATE: 2016/11/10



GAUTENG PROVINCE

HUMAN SETTLEMENTS
REPUBLIC OF SOUTH AFRICA

ANNUAL CITIZEN'S REPORT 2015/16

1. Who are we

We are the Gauteng Department of Human Settlement

The Department is committed to the "Creation of sustainable human settlement and improved quality of household life". Guided by the National Development Plan: Vision 2030 -- Outcome 8 on human settlements development, our programmes continues to be geared towards the promotion of integrated and sustainable communities.

2. Who is in charge

The MEC of the Department is Mr. SP Mashatile, MPL. He is responsible for directing the Department's activities in line with the Provincial Government's policies.

The Acting Head of Department is Mr. Ngoako Daniel Ngoako Molokomme .

3. Vision:

Integrated Sustainable human settlement and improve quality of households life

4. Mission:

To provide differentiated, quality housing opportunities to qualifying beneficiaries in partnership with various stakeholders.

5. Values:

The Department has a code of conduct in order to give practical effect to the relevant constitutional provisions relating to conduct of employees in the public service. The Department code articulates what is anticipated of employees in terms of personal and professional conduct. Notwithstanding this employees who violate the code shall be guilty of misconduct and will be dealt with accordingly

- **Honesty-** Employees must be truthful and trustworthy always, e.g. coming to work and doing daily duties diligently.
- **Professionalism-** Behaviour towards colleagues, public and stakeholders must always be of good standard.
- **Human Dignity-** We must demonstrate a caring attitude, willingness to serve and be respectful to the public, other employees and all that we come in contact with, all the time.
- **Service Delivery-** Employees must provide excellent service as expected by our stakeholders and the public.
- **Sanctioning bad and rewarding good behavior-** We must have a duty to put control measures to prevent bad behavior, to discipline wrong doing and reward good behavior always saying "Thank you" when one has done well.
- **Sound ethical standards-** Employees and Managers must do the right thing and add value to the Department.
- **Accountability-** Every one of us must account for his/her actions and be willing to provide reasons for our actions and decisions. Where wrong decisions or actions are taken- restore order.
- **Integrity-** Doing the right thing, even when nobody is watching.
- **Excellence-** Employees must bear the mark of professionalism, commitment and excellence in standards of work.

6. Generic Service Standards

6.1 Internal Generic Service Standards

- The customers will not wait for more than 10 minutes to be attended to and will be asked to wait at a comfortable waiting area should they need to.
- Telephone calls to the Gauteng Department of Human Settlements are answered within five (5) rings and the operator identifies himself.
- There is relief staff at switchboard during lunch time to take care of incoming calls.
- The starting time of the pre-arranged/scheduled meetings is strictly adhered to.
- In cases of emergencies where an official may not attend a confirmed meeting, an apology is extended within thirty (30) minutes before the meeting starts.
- All employees in the Gauteng Department of Human Settlements adhere to the scheduled starting and knocking off times.
- All officials in the Gauteng Department of Human Settlements identify themselves with departmental name tags which are worn at all times while on duty.
- Correspondence is acknowledged in the language that it was received, within 14 days of receipt.
- The Department has proper signage both outside and inside the buildings with basic but key information regarding services offered.
- The Internal Telephone Directory is updated and distributed to officials quarterly.
- An operational Departmental website that outlines the policies, programmes, key functions and milestones of the Department is reviewed and updated daily.
- All employees inform their supervisors or colleagues whenever going out of the Department of Human Settlements' building.
- All allegations of corruption and fraud are investigated promptly and decisive actions are taken against any official found guilty.
- The complaints and queries are acknowledged to within fourteen (14) days and resolved within ninety (90) days.
- All employees in the Gauteng Department of Human Settlements sign the attendance register daily.

6.2 External Generic Service Standards

- All the Gauteng Department of Human Settlements' customers are given access to information in accordance with the Access to Information Act (No. 2 of 2002) within 14 working days.
- Meetings with ward committee members from the communities are held in conjunction with Departmental Community Liaison Officers, to clarify issues in relation to the project implementation within communities, on a quarterly basis.
- Regional Offices to take the services closer to the clients exist in Johannesburg, West Rand, Sedibeng, Ekurhuleni, Tshwane and Metsweding, and they are accessible as from 7h30 until 16h00.
- Visitors are assisted through a professional reception service on a daily service.
- Lunch and other breaks are taken without disrupting services in all the Customer Relations Management Offices.
- There is access to clean drinking water for the public in all the Regional Offices' Customer Relations Management Units.
- Community Liaison Officers who service communities are based at all the Regions for accessibility with the primary responsibility of ensuring that communities are kept informed about housing issues.
- Public meetings, stakeholders engagements, projects Steering Committee Workshops are held on a monthly/quarterly basis or as regular as required to discuss project progress and also to note concerns and inputs from the communities.
- The departmental website is updated, e.g. loading up to date content such as the MEC's speeches, articles and statements, and giving creative ideas on the look of the website on a weekly basis.

7. Legislative and other Mandates

Mandates of the Department

The core mandate of the Department is to ensure the provision of housing and the effective functioning of local government across the province in order to build sustainable communities and facilitate shared and equitable social and economic growth and development.

7.1 Constitutional Mandates

The Department's mandate is derived from Chapters 3.6 and 7 of the Constitution of the Republic of South Africa, 1996 (Act No. 108 of 1996). Section 26 of the Constitution guarantees the right to have access to housing. The State is mandated to take steps to achieve the progressive realisation of the right. Schedule 4A makes the Housing function a concurrent national and provincial legislative competence. In terms of the Constitution, where the function in Schedule 4A and 5A can best be administered locally, a provincial or national Department could by agreement assign/delegate such function to a municipality provided that the municipality has capacity and resources to do the function. Based on our revised core mandate and on the broader mandate derived from the Constitution, ultimately the primary role of the Gauteng Provincial Department of Local Government and Housing is to provide capacity support to the municipalities and to promote and facilitate the provision of adequate housing in its province.

7.2 Legislative Mandates

The Housing Act, 1997 (Act No. 107 of 1997)

Through its legislation, existing and future, and the Housing Code, the Department of Housing is carrying out its legislative imperative as set out in the Housing Act, 1997.

Section 2 of the Housing Act, 1997 (Act No. 107 of 1997) compels all three spheres of government to give priority to the needs of the poor in respect of housing development (section 2(1) (a)). In addition all 3 spheres of government must ensure that housing development:

- (i) Provides as wide a choice of housing and tenure options as is reasonably possible;

(ii) is economically, fiscally, socially and financially affordable and sustainable; (iii) is based on integrated development planning; and (iv) is administered in a transparent, accountable and equitable manner, and upholds the practice of good governance (Section 2(1) (c)).

Housing Development Agency Act, 2008 (Act No. 23 of 2008)

To help with the fast tracking of land acquisition and housing development services for the purpose of creating sustainable human settlements and to ensure a centrally coordinated planning and budgeting of infrastructure required for housing development.

Social Housing Act, 2008 (Act No. 16 of 2008)

To establish and promote a sustainable social housing environment, to define the functions of National, Provincial and Local government in respect of social housing, to administer national housing programmes applicable to social housing, including the approval and allocation of capital grants and to establish a regulatory body (Social Housing Regulatory Authority) that will:

Prevention of Illegal Eviction from and Unlawful Occupation of Land Act, (Act 19 of 1998, Amended)

To identify the applicability of the legislation in terms of categories of persons and to prohibit certain actions in respect of unlawful occupation of land and to create offences thereto

The Housing Consumers Protection Measures Act of 1998

The Act provides for the establishment of a statutory regulating body for home builders. The National Home Builders Registration Council will register every builder and regulate the home building industry by formulating and enforcing a code of conduct. The implementation of the Act is monitored continuously.

The Rental Housing Act, 1999 (Act No. 50 of 1999)

This Act repeals the Rent Control Act of 1976 and defines Government's responsibility for rental housing property. It creates mechanisms to promote the provision of rental housing and the proper functioning of the rental housing market. To facilitate sound relations between tenants and landlords, it lays down general requirements for leases and principles for conflict resolution in the rental housing sector. It also makes provision for the establishment of Rental Housing Tribunals and defines the functions, powers and duties of such Tribunals. Provincial housing departments are establishing Rental Housing Tribunals

7.3 Policy Mandates

Breaking New Ground (BNG) Policy

The BNG Strategy builds on the housing policy outlined in the 1994 White Paper on Housing to ensure that settlements are sustainable and habitable in line with the original goal of delivering affordable housing. The priorities of the plan are to:-

- Accelerate delivery of housing within the context of sustainable human settlements;
- Housing delivery as a catalyst for job creation and economic growth;
- Provide quality housing and to turn homes into assets;
- Promoting social cohesion and improving quality of life.

National Housing Code

The Housing Code (The Code) is a comprehensive document that sets out the overall vision for housing in South Africa. It sets out the linkages between various policy programmes. The Code was recently revised to:-

- Align it with the BNG strategy;
- Accommodate changes effected since 2000; and
- Convert the programmes into flexible and less prescriptive provisions and guidelines.

8. Strategic Outcome Orientated Goals

The Departmental Strategic Plan for the next five years is premised on the understanding that we need to produce an implantable plan that will lay the basis to fundamentally transform the Gauteng City Region in a way that will enable it to create human settlements where communities can live, work and capitalise on economic opportunities that exist in close proximity to those settlements. The five year strategic plan is implemented on the understanding that the cities of the Gauteng City Region should and will play a central role in pursuing a development agenda that will create integrated and sustainable human settlements.

Our strategic plan consciously intends responding to the challenges and demands of the 5th administration by paying close attention to the following:

- Responding systematically to entrenched spatial patterns across all geographic scales that exacerbate social inequality and economic inefficiency.
- Focus on Infrastructure investment and urban regeneration.
- Utilise the delivery of housing to restructure towns and cities and strengthen the livelihood prospects of households.
- Devise alternative innovative financial instruments to increase housing opportunities.
- Play a central co-ordinating and facilitative role between GCR cities – capitalise on the growing integrated urban network.
- Ensure that planning is guided by principles of liveable, sustainable, equitable, resilient and efficient settlements supported by economic opportunities and social cohesion.
- Work with the GCR cities – prioritise development of urban infrastructure, environment, and affordability of living in urban centres.
- Work closely with the Department of Roads and Transport and the Department of Infrastructure Development, integrating housing development plans with the Transport Master Plan and Infrastructure Master Plan.
- Work closely with the Department of Co-operative Governance and Traditional Affairs, prioritising building the capacity of our municipalities to assume a greater role in discharging built environment functions, amongst others.

Consistent with the ten pillars that drive the GPG five year programme, our strategic plan also give effect to the realisation of those ten pillars. The key strategic outcomes set out drive the service delivery plan of the Gauteng Department of Human Settlement. Outcome 8 and its concomitant outputs are also taken into consideration. In its 5-Year Strategic Plan, the Department has the eight Strategic Goals which are informed by the Gauteng Provincial Government's Medium Term Strategic Framework (GPG MTSF),

National Department of Human Settlement's MTSF as well as by the Outcomes. These strategic goal and their achievements are discussed below.

Strategic Goal 1

Build inclusive human settlements consistent with integrated, efficient and equitable spatial patterns.

This Strategic goal has two strategic objectives:

- Ensure that human settlement planning is aligned to provincial and municipal spatial planning and land use management.
- Identify, package and acquire suitable and well-located land closer to work and economic opportunities for human settlements.

One (1) land parcel of 128 hectares in extent was acquired in Dunnottar whilst 14 valuations and negotiations were concluded with respective sellers.

Strategic goal 2

Build cohesive and sustainable communities by ensuring that innovative services and infrastructure are provided to create sustainable human settlements.

This strategic goal has two strategic objectives:

- To ensure the provision and development of integrated infrastructure for the Urban Renewal Programme, 20 PTP and Inner City Revitalisation Plans.
- To provide differentiated, quality housing solutions through the implementation of the National Housing Programmes, utilising the Human Settlements conditional grant.

The Financial Interventions sub-programme delivered 822 housing units from a target of 1 293. The Incremental Interventions sub-programme serviced 4 419 stands from a target of 13 278 and constructed 10 132 housing units from a target of 18 349.

The Social and Rental Interventions sub-programme delivered 1 279 units from a target of 1 629 units. For Provincial Specific projects, the Department serviced 5 629 stands from a target of 1 623 and constructed 2 735 housing units from a target of 4385.

Strategic goal 3

Address housing needs, through effective research, monitoring, evaluation, planning and the development of appropriate human settlements policies.

There are three strategic objectives on this strategic goal:

- Facilitate alignment and compliance with the policy, legislative and regulatory environment for sustainable human settlements, through the provision of key policies.
- To proactively lead research initiatives that will enhance innovation and knowledge to address human settlements challenges.
- To coordinate, develop and ensure alignment of human settlement plans in line with provincial plan.

The Draft Special Needs Policy has been developed. The Draft Gauteng Rental Housing Strategy with one year Operational Plan was finalised. A Draft cost-benefit report with implementation scenarios for IHB was concluded.

The Project Proposal for the research programme was concluded. A research report on understanding the impact of the phenomenon of urbanisation, migration and its impact to human settlements development in the inner cities was submitted to the office of the MEC. Seven Strategy Fora were convened; 4 Technical workshops on Rental Strategy were undertaken; 1 Mega Projects dialogue was undertaken in partnership with WITS Built environment School & GCRO; Forum on Migration & Urbanisation patterns in the GCR and its impact on human settlements development, the economic value of low cost housing in the property market and Characteristics of Informal Settlements in the GCR were undertaken. The 2014/15 to 2018/19 Strategic Plan was reviewed. The final 2016/17 APP was approved. The final 2016/17 EXCO POA was approved.

Strategic goal 4

Building a productive and capable human capital with the relevant and appropriate skills-base to duly respond to the needs of human settlements

There are five strategic objectives in this strategic goal:

- Develop a sustainable capacity building strategy – prioritise professional or industry specific programmes.
- Develop an organisational structure that talks to the mandate of the Department.
- Develop and implement a performance management and development system in line with applicable legislation.
- Develop a new service delivery model that is consistent with the strategic plan of the Department.
- Develop a change management strategy that focuses on culture, behaviour, leadership and which promotes diversity.

The organisational Structure was approved and concurred by DPSA in April 2015. The Service Delivery Model has been completed and recommendation submitted to HOD for approval. The development and approval of a Recovery Plan to address Human Capital capacity constraints in critical areas was undertaken. The HR Plan was finalised and submitted to DPSA in May 2015. Training Needs Analysis was conducted departmentally and skills gaps identified in the process were factored into the Workplace Skills Plan which was duly submitted to PSETA before the 30th April. A total of 401 employees were trained and developed in various fields. Eighty six percent (86%) of the critical vacant funded posts were filled. The vacancy rate was at 4% at the end of March 2016. Forty seven percent (46.8%) representation of women at SMS and 1.8% representation of PWDs were achieved. JASF and the GESF Implementation Plans and Monitoring Reports were developed and submitted to DPSA. The EHWP has ensured that OHS Representatives, Fire Fighters and First aiders are appointed and trained.

Strategic goal 5

Restoring public service ethos by promoting sound and good governance, preventing fraud, corruption and effective risk management by establishing policies and systems

There are three strategic objectives in this strategic goal:

- To restore sound and good governance with effective systems and mechanisms for oversight and accountability.
- Promotion of sound public service ethical values to fight and prevent fraud and corruption.
- Develop effective risk management systems.

Sixteen (16) response action plans were developed and tracked. Compliance reviews were undertaken on: Human Capital Management; Strategic planning; Communication; Supply Chain Management; Commitments register; predetermined objectives: Programme 3 and 4; Beneficiary administration; Departmental committees; Bursary Management; and Standard Operating Procedures.

Four (4) workshops to promote a sound public service and ethical values to fight and prevent fraud and corruption were conducted. Four (4) Thiba Newsletters were delivered; 19 cases were received and 112 cases were finalised. Three (3) training workshops were conducted on ethical leadership.

Departmental Global Risk Register and corresponding Global Risk Response Action Plan (RAP) were updated and monitored. The Global Risk Assessment workshops were conducted. The Global Risk Response Plan and Global Risk Register were updated. Risk Management Committee Charter was approved; the committee was established and members appointed. Committee Meetings were held. Four (4) Risk Awareness Campaigns were conducted.

Strategic goal 6

Use human settlements as a catalyst for the creation of work and entrepreneurial opportunities inclusive of, but not limited to the Expanded Public Works Programme and Community Work Programme approaches.

There are two strategic objectives in this strategic goal:

- Creating job and training opportunities in the housing sector, in line with GEYODI policies
- To ensure the allocation of housing opportunities in line with approved empowerment policies

A total of 107 Youth were trained and placed with contractors in the Sedibeng region. Ten women were appointed; 6 were allocated projects in various regions. Ten (10) PWDs were appointed; 4 allocated projects in various regions.

Strategic goal 7

Engendering of coordinated function of joint-planning across inter-governmental platforms and spheres for long-term transformed human settlements.

There are three strategic objectives in this strategic goal:

- Establish functional IGR structures as a means to facilitate joint planning for sustainable human settlement development.
- Facilitate alignment and joint planning with municipalities, national and provincial departments and public entities through municipal IDP process -- Gauteng's July to July roadmap.
- Facilitate an international relations programme to strengthen collaboration towards an international urban development agenda.

A Special Political MEC/MMC Forum was held to deal with the MOU on Mega Projects and the MOU was finalised in this meeting. Political and technical MEC/MMC forums were held. A National Conference on sustainable and smart cities was attended from the 10th to the 11th of April 2015 in India, Surat. Two (2) reports on International Relations Engagement were compiled.

Strategic goal 8

Enabling the Department to perform its roles and responsibilities through planning, implementation and the use of effective systems and ICT as a strategic enabler of business

There are three strategic objectives in this strategic goal:

- The ICT infrastructure is robust, reliable, secure and available
- Use of ICT to manage information across the entire information lifecycle
- ICT enables business needs

The Virtual Private Network (VPN) project design and acceptance were finalised. The Enterprise Infrastructure Virtualization project design and acceptance were also finalised. The projects will be carried over to 2016/17 financial year.

9. Summary of Programmes and Sub-Programmes

Programme	Sub-programme
<p>1. Administration</p>	<p>Office of the MEC Communications Services Human Capital Utilisation & Development Human Capital Services Organisational Efficiency Anti-Fraud & Corruption Information Communications Technology Corporate Governance Enterprise Risk Management Legal Advisory Services Financial Services Supply Chain Management</p>
<p>2. Housing Needs, Research and Planning</p>	<p>Policy Research Planning Monitoring & Evaluation Performance Information Management and Reporting</p>
<p>3. Housing Development</p>	<p>Financial Interventions Incremental Interventions Social and Rental Interventions Rural Housing Other Housing Development Provincial Priorities Quality assurance</p>
<p>4. Housing Asset Management Property Management</p>	<p>Sale and Transfer of Housing Properties Devolution of Housing Properties Housing Properties Maintenance Job Creation and GEYODI Issues Project Management Office (PMO) Community Education</p>

10. Service Information Tools

Current/actual Information Tool	Desired Information Tools	Actual Achievements
Workshops offered to clients at various sectors, Feedback sessions on the Reports of the Department and Intergovernmental and Intergovernmental Relations engagement and e-mails. Visible posters, flyers and booklets	Department specific directorates information sessions Visible public information sharing materials such as service delivery brochures, posters flyers as well as customer information booklet.	Internal and external workshops , Monthly reports, annual reports and meetings Various print Media are used to provide information to the Public.
Outdoor advertising	Exhibitions, outdoor advertising and branding are done to promote awareness to the community Kaya FM, community media, SABC radio stations	Exhibitions, outdoor advertising and branding are done to promote awareness to the community Kaya FM, Power FM, and Jozi FM are utilised to give information on housing products to the beneficiaries.
Electronic Media and Radio		

11. Complaints Mechanism

Complaint Mechanism	Desired Complaints Mechanism	Actual Achievements
Political izimbizo's and Public meetings	Development of the complaints management systems	The complaints are referred to Rental Tribunal and Project Support Office and Regional Offices
Acknowledgement of Complaints and queries	The complaints and queries are acknowledged within fourteen(14) days resolved within ninety(90) days	The standard is included in the Generic Service Standards and Compliance is enforced.
Complaints and queries register	Complaints and queries recording register in all the Regional offices Customer support Centre	Manual Complaints systems utilized to capture/trace records is in place in the regional offices

Annual Citizen's Report | 2015/2016

Table 1. total number of Employees (incl. Employees with disabilities) in each of the following Occupational Category as at 31 March 2016

Occupational Categories	MALES				FEMALES				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	25	0	1	3	21	0	1	0	47
Professionals	68	2	4	5	66	0	1	0	146
Technical and associate professionals	5	1	1	0	4	0	0	0	11
Clerks	170	0	0	0	260	5	3	4	442
Service and sales workers	13	0	0	0	23	0	0	0	36
Skilled agriculture and fishery workers	0	0	0	0	0	0	0	0	0
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	3	0	0	0	0	0	0	0	3
Elementary occupations	84	0	0	0	69	0	0	0	153
TOTAL	364	3	6	8	443	5	5	4	838
Employees with disabilities	8	0	0	0	8	0	0	0	16

Annual Citizen's Report | 2015/2016

Table 1: Total number of Employees (incl. Employees with disabilities) in each of the following Occupational Bands as on 31 March 2016

Occupational Bands	MALES				FEMALES				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	1	0	0	0	2	0	0	0	3
Senior Management	20	0	1	3	19	0	1	0	48
Professionally qualified and Experienced specialist and mid-management	68	2	4	5	66	0	1	0	146
Skilled technical and academically qualified workers, junior management, supervisors, foremen and superintendents	59	4	1	4	48	2	1	1	120
Semi-skilled and discretionary decision making	108	5	4	5	179	9	6	12	328
Unskilled and defined decision making	117	0	0	0	73	1	1	1	193
Total	373	11	10	17	387	12	10	14	838

Annual Citizen's Report | 2015/2016

12. Annual Appropriation

Included are funds appropriated in terms of the Appropriation Act (and the Adjustments Appropriation Act) for National Departments (Voted Funds) and Provincial Departments:

	Final Appropriation R'000	2015/16 Actual Funds received	Funds requested/not received	Final Appropriation R'000'	Appropriation received Final Appropriation R'000'
Administration	398 543	398 543	-	283 784	283 463
Housing Needs Research and planning	25 798	25 798	-	29 797	30 316
Housing Development	4 446 184	4 446 184	-	4 708 835	4 716 515
Housing assets management Property Management	215 379	215 379	-	92 339	84 461
TOTAL	5 085 904	5 085 904	-	5 114 755	5 114 755



MR. DANIEL NGOAKO MOLOKOMME
ACTING HEAD OF DEPARTMENT
DATE 2016/11/10